

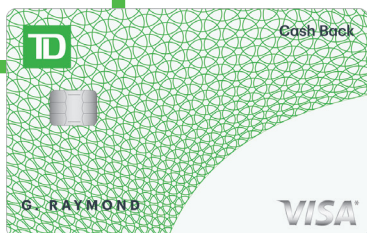


# TD Cash Back Visa\* Card



Welcome  
Guide

No Annual  
Fee. No fuss.  
Earn Cash  
Back Dollars.



## Discover your TD Cash Back Visa\* Card

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# Getting Started

## Welcome to your new TD Cash Back Visa\* Card

Quick steps for getting started and making the most of your Card

- **Register for EasyWeb® Online banking** at [easyweb.td.com](https://easyweb.td.com) to access and manage your Account online and sign up for online statements or, if you prefer to bank by phone, call EasyLine® telephone banking at 1-866-222-3456.
- **Visit My TD Rewards in the TD app** or in EasyWeb to manage your Cash Back Dollars and discover loyalty perks.
- **Learn how to set up your Card on your phone** at [td.com/waystopay](https://td.com/waystopay) to pay for purchases at participating retailers through **Apple Pay**<sup>1</sup> and **Samsung Pay**<sup>1</sup>.
- **Update your Card as the Primary Card on your favourite retail apps**, like auto-reloads, food delivery and transportation to earn Cash Back Dollars on these Purchases.
- **Set up regularly recurring bill payments on your Account** through participating merchants to save time and avoid late fees with bills paid automatically on their due dates. Plus, earn 1% in Cash Back Dollars for every \$1 in regularly recurring bill payments set up on your Account<sup>2</sup>.
- **Download the TD app** to view your Credit Card Account almost anywhere. Plus, you can bank at home, or on the go. Learn more at [td.com/app](https://td.com/app)



## Cash Back Dollars

### Your Cash Back Dollars

With your TD Cash Back Visa\* Card, you earn Cash Back Dollars with every Purchase and you can redeem your Cash Back Dollars how and when you want.

- Earn 1% in Cash Back Dollars on Grocery and Gas Purchases<sup>3</sup> and on regularly recurring bill payments<sup>2</sup> set up on your Account
- Earn 0.5% in Cash Back Dollars on all other Purchases made with your Card<sup>4</sup>
- Redeem<sup>5</sup> your Cash Back Dollars annually or at any time – the choice is yours!
- Your Cash Back Dollars never expire as long as your Account is open and in good standing
- **Starbucks® Rewards**  
Earn 50% more Stars at participating Starbucks® stores. Conditions apply. Learn more at [td.com/starbucksoffer](https://td.com/starbucksoffer)

### How to redeem your Cash Back Dollars

You can redeem<sup>5</sup> your Cash Back Dollars to pay down your Account Balance. You can do this at any time during the year (min. \$25) or set up your Account to do this annually each January with no minimum required. You can manage your redemption preference at [TDRewards.com](https://TDRewards.com)

## Ways to manage your Cash Back Dollars

### **TDRewards.com**

Redeem, view your balance, earn history and set up your redemption preference.

Register at **TDRewards.com**

### **TD app**

On the go? Redeem and view your balance through the TD app.

Get the TD app at **td.com/app**

### **Over the phone**

Call us and speak with our customer service team to redeem.

**1-800-983-1043**

## Earn more Cash Back Dollars

### **Add Additional Cardholders**

Add up to three Additional Cardholders (no Annual Fee) and earn Cash Back Dollars every time they use their Cards to make Purchases. Add Additional Cardholders with no credit approval required<sup>6</sup>.

▶ **Learn more at**  
**td.com/additionalcardholder**

### **Explore TDRewards.com**

**Register today** at TDRewards.com to take advantage of what your Cash Back Dollars have to offer you! At TDRewards.com, you can:

- check your Cash Back Dollars balance;
- manage how and when you redeem your Cash Back Dollars;
- track the Cash Back Dollars you have earned;
- sign up to receive special communication emails.

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## Insurance

### Explore the insurance coverage included with your TD Cash Back Visa\* Card

Shop confidently with Purchase Security and Extended Warranty Protection<sup>7</sup>, and learn about optional TD Travel Insurance coverages.

### Purchase Security and Extended Warranty Protection<sup>7</sup>

You automatically have access to Purchase Security and Extended Warranty Protection, which includes coverage for most eligible new items you've purchased with your Card:

- Repair, replacement or reimbursement should eligible items be lost, stolen or damaged within 90 days of purchase
- Double your warranty, up to 12 additional months, if the eligible item came with a manufacturer's warranty valid in Canada

### Enhance your TD Cash Back Visa\* Card with optional benefits

#### Optional TD Travel Insurance Coverages available to you

**Travel Medical Insurance<sup>8</sup>** – When you're travelling, the last thing you want to worry about is your emergency medical coverage. As a TD Cash Back Visa\* Cardholder, you have the option to purchase TD Travel Medical Insurance. You'll enjoy:

- comprehensive emergency medical coverage up to \$5 million, if eligible,

for when you are travelling outside of your province or territory, whether internationally or within Canada;

- no out-of-pocket costs for eligible emergency medical expenses;
- 24/7 emergency medical assistance.

**Trip Cancellation and Trip Interruption Insurance**<sup>9</sup> – With Trip Cancellation and Trip Interruption Insurance, if due to a covered cause such as an illness, injury, and more:

- you need to cancel your trip, we'll help you recover your trip expense;
- you need to return home early, we'll cover the cost of your eligible return transportation.

▶ **For information** about Travel Medical Insurance, or Trip Cancellation and Trip Interruption Insurance, and how to enroll, **visit [td.com/travelmedicalinsurance](https://td.com/travelmedicalinsurance)** or call **1-800-293-4941**.

**Be prepared with optional TD Credit Card Payment Protection Plan**<sup>10</sup>

Optional Payment Protection Plan is designed to help pay down the outstanding balance on your TD Cash Back Visa Card in the event of your Job Loss, Total Disability, or Loss of Life.

▶ **To learn more about optional Payment Protection Plan or to enroll, call 1-866-315-9069 or visit [td.com/BP](https://td.com/BP)**

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## Convenience

### Enjoy the convenience of your TD Cash Back Visa\* Card

Discover all the features that make using your Card more convenient every day, from simplifying making purchases to assistance if you lose your Card.

### Get the help you need with optional TD Auto Club Membership

With optional Deluxe or Standard TD Auto Club Membership<sup>11</sup>, you and your family will know that in the event of a road emergency, help is just a phone call away.

▶ Find out more at [td.com/autoclub](http://td.com/autoclub)

### Save with Avis Rent a Car and Budget Rent a Car

Save a minimum of 10% on the lowest available base rates<sup>12,13</sup> in Canada and the U.S., and a minimum of 5% on the lowest available base rates<sup>12,13</sup> internationally, on qualifying car rentals at participating Avis and Budget locations.

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**Avis** Reserve at [avis.com/tdcreditcards](http://avis.com/tdcreditcards). Quote **Avis Worldwide Discount (AWD) #C078400** at time of reservation and charge the full rental to your TD Cash Back Visa\* Card

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**Budget** Reserve at [budget.com/tdcreditcards](http://budget.com/tdcreditcards). Quote **Budget Customer Discount (BCD) #A331700** at time of reservation and charge the full rental to your TD Cash Back Visa\* Card

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## Help and assistance

- **If your TD Credit Card is damaged or not working**, you can request a replacement Card online through EasyWeb, through the TD app using your mobile device, or by phone at **1-800-983-8472**.
- **If your TD Credit Card has been lost or stolen**, you must immediately report this to us by phone at **1-800-983-8472**.

- **Fast, reliable access to cash.**

You can ask for an emergency Cash Advance of up to \$500 in emergency funds (subject to your available credit limit), at over one million ATMs worldwide, at all TD Canada Trust branches and at select financial institutions around the world.

- **Getting information when you need it.**

The TD Credit Card Contact Centre can help you with important information, such as the location of the nearest Visa member office for Cash Advances or contact numbers for embassies and consulates.

## Ways to Pay

### Save time with Apple Pay<sup>1</sup> and Samsung Pay<sup>1</sup>

These Digital Wallets are accepted in a growing number of shops, restaurants and other retailers, making it convenient and easy to use for your everyday purchases.

▶ **To learn more: [td.com/waystopay](https://td.com/waystopay)**

### Tap to pay with Visa

Contactless payments are a secure way to pay for small-dollar purchases at participating retailers. It's faster and more convenient than cash – and your Card never leaves your hand.



### Pay online easily and securely

Online buying is evolving so you can pay with fewer clicks. Paying online with your TD Visa Card is easy, smart and secure. Just click to pay with your TD Visa when you see the Click to Pay icon where Visa is accepted.

▶ **Enroll now at [visa.ca](https://visa.ca)**

## Manage your Account, your way

### TD Green Machine® ATMs

Access and manage your Card Account at any of our ATMs.

▶ **Find an ATM at [td.com/branchlocator](https://td.com/branchlocator)**

### EasyWeb® Online banking

Manage your Card Account easily online.

▶ **Log in to EasyWeb at [easyweb.td.com](https://easyweb.td.com)**

### Easyline® telephone banking

Give us a call to access or manage your Card Account.

▶ **Call 1-866-222-3456**

### TD app

Get secure access to TD's mobile banking service anywhere you are.

▶ **Learn more at [td.com/app](https://td.com/app)**

## Balance Transfers

Consider consolidating any higher-rate non-TD credit card balances you may have to your TD Cash Back Visa\* Card Account through a Balance Transfer<sup>14</sup>. By transferring your balances, you can more easily keep track of your expenses with one monthly payment. Talk to us about the convenience and potential interest savings of consolidating your balances to your TD Cash Back Visa\* Account.

▶ **For more information, visit us at your nearest TD Canada Trust branch or call 1-800-983-8472.**

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## Card Security

### Explore your TD Cash Back Visa\* Card security features and protection

Protecting the security of your Card should always be a priority. That's why your TD Cash Back Visa\* Card comes with benefits that help protect you when you shop online and in person.

#### Security Features

- **Shop online and in person securely with Visa Zero Liability** and be protected in the event that unauthorized transactions are made on your Card. See your Cardholder Agreement for complete information on unauthorized transactions and your responsibilities, including your responsibility to protect your PIN.
- **Shop with confidence with Chip & PIN technology.** Chip & PIN technology provides an added level of security through the use of a Personal Identification Number (PIN).
- **Lock or unlock your Card.** Feel more confident if you misplace your credit card by locking your Card in the TD app. When locked, pre-authorized payments and ATM transactions will still go through, credit card payments will still be accepted, and you can make transfers. If you find your Card, it's just as easy to unlock it.

## Personal Identification Number (PIN) Security Tips

- Choose a PIN you can remember that's difficult to guess. Don't use a phone number or birthday.
  - Never write down your PIN.
  - Protect your PIN and use your hand or body to shield the keypad when you enter your PIN.
  - Never let anyone else know or use your PIN or use your Card.
  - Make transactions only when and where you feel secure. If in doubt, don't use your Card.
- ▶ **Reset your PIN** easily and conveniently at a TD Canada Trust Branch or 24/7 at any TD Green Machine ATM.



## Fraud Protection (24-hours)

Our protection measures help protect you from credit card fraud. In the event that we detect unusual activity relating to your Account:

- You may receive a phone call from a TD Credit Card Customer Service Representative asking you to confirm that you, or an Additional Cardholder, performed a transaction on your TD Cash Back Visa\* Card Account.
- During a transaction, a merchant may receive an electronic message requesting that they contact the TD Credit Card Contact Centre and allow you to speak with one of our Customer Service Representatives.
- Your Card may be temporarily blocked until we can contact you for verification.
- You can now automatically receive TD Fraud Alerts on your mobile phone any time we suspect suspicious activity on your TD Cash Back Visa\* Card, or on any Additional Cardholder's Card on your Account.

▶ **Learn more at [td.com/fraudalerts](https://td.com/fraudalerts)**

## More about your TD Cash Back Visa\* Card

### Cardholder Agreement

For full details and conditions about your Card, refer to **[td.com/agreements](https://td.com/agreements)** for your Account documents.

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# Contact and Support

## Important Numbers

**For more information about your Card:**

TD Credit Card Contact Centre (7 a.m. to midnight ET, seven days a week):

Within Canada and the U.S., call:

**1-800-983-8472**

Outside Canada and the U.S.,

call collect: **416-307-7722**

TTY (text telephone): **1-866-704-3194**

**To report a lost or stolen Card and  
arrange a replacement Card:**

Loss Prevention Centre (24 hours):

Within Canada and the U.S., call:

**1-888-347-3261**

Outside Canada and the U.S.,

call collect: **416-308-3763**

**For information on travel protection  
or to make a claim:**

Travel Insurance

Within Canada and the U.S., call:

**1-866-374-1129**

Outside Canada and the U.S.,

call collect: **416-977-4425**

**For more information about the  
TD Cash Back Program, including  
your Cash Back Dollars balance:**

TD Rewards: **1-800-983-1043**

Interest rates, fees and features are effective as of October 30, 2022, unless otherwise indicated and are subject to change.

- 1 Subject to current \$250 limit for point-of-sale transactions. Certain transactions may not be completed outside of Canada and in-app availability may be limited. Certain merchants may set their limit under \$250. Please check with the merchant about the limit before using Apple Pay or Samsung Pay.

Please visit <http://www.apple.com/ca/apple-pay/> for a complete list of Apple Pay-compatible devices and <https://www.samsung.com/ca/apps/samsung-pay/> for a complete list of Samsung Pay compatible devices.

- 2 Earn 1% in Cash Back Dollars ("**PAP Rebate**") on each \$1.00 in payments made on a monthly or other regularly recurring basis for merchant bills, including insurance premiums, magazine/newspaper/online streaming subscriptions, membership fees and telecommunication fees, that are set up by the merchant with your consent to be automatically charged to your TD Cash Back Credit Card Account ("**Account**") and that are classified through the Visa network as "recurring payments" ("**Pre-Authorized Payments**"). You must confirm with your merchant if they can accept Pre-Authorized Payments. Any returned items, refunds, rebates or other similar credits will reduce or cancel the Cash Back Dollars earned on the original Pre-Authorized Payment. **\$5,000 Cap:** The PAP Rebate is only available to a \$5,000 maximum net annual spend ("**\$5,000 Cap**"). Once the \$5,000 Cap has been reached, then any further Pre-Authorized Payments made on the Account will only earn Cash Back Dollars at the standard rebate of 0.5% that applies to all other Purchases on the Account as set out in your Cardholder Agreement ("**Standard Rate**"). **Applicability of PAP Rebate:** The PAP Rebate is in place of, and not in addition to, the Standard Rate. **Other Conditions:** Offer may be changed, withdrawn or extended at any time and cannot be combined with any other offer.
- 3 Earn 1% in Cash Back Dollars ("**Gas Rebate**") for each \$1.00 in Purchases of gas or gas station services or products ("**Gas Purchases**") charged to your TD Cash Back Credit Card Account ("**Account**") and earn 1% in Cash Back Dollars ("**Grocery Rebate**") for each \$1.00 in Purchases of groceries or grocery items ("**Grocery Purchases**") charged to your Account. Any returned items, refunds, rebates or other similar credits will reduce or cancel the Cash Back Dollars earned on the original Gas Purchase or Grocery Purchase, as applicable. **\$5,000 Cap:** Each of the Gas Rebate and the Grocery Rebate is only available to a \$5,000 maximum net annual spend ("**\$5,000 Cap**"). Once the \$5,000 Cap has been reached for



either Gas Purchases or Grocery Purchases, then any further Gas Purchases and Grocery Purchases made on the Account will earn Cash Back Dollars at the standard rate that applies to all other Purchases on the Account as set out your Cardholder Agreement (“**Standard Rate**”).

**Applicability of Gas Rebate and Grocery Rebate:**

Each of the Gas Rebate and the Grocery Rebate is in place of, and not in addition to, the Standard Rate.

**Merchant Category Codes:** To earn the Gas Rebate and/or Grocery Rebate, the Gas Purchases and/or Grocery Purchases must be made at merchants classified through the Visa network with a Merchant Category Code (“**MCC**”) that identifies them in the “gas” or “grocery” category. Some merchants may sell gas or gas station services or products, or groceries or grocery items, or have separate merchants located on their premises that also sell gas or gas station services or products, or groceries or grocery items, but may not be classified with a gas or grocery MCC and such Purchases will not earn the Gas Rebate or Grocery Rebate, as applicable. If you have questions about the MCC that applies to a Purchase, contact TD at 1-800-983-8472. **Other Conditions:** Offer may be changed, withdrawn or extended at any time and cannot be combined with any other offer.

- 4 Earn 0.5% in Cash Back Dollars (“**Standard Rebate**”) on each \$1.00 for all other Purchases (“**Other Purchases**”) charged to your TD Cash Back Credit Card Account (“**Account**”). Any returned items, refunds, rebates or other similar credits will reduce or cancel the Cash Back Dollars earned on the original Purchase. **Other Conditions:** Offer may be changed, withdrawn or extended at any time and cannot be combined with any other offer.
- 5 Account must be open and in good standing to earn and redeem Cash Back Dollars. Redemptions of Cash Back Dollars at any time on request must be for a minimum amount of \$25. Where Cash Back Dollars are redeemed on an annual basis, the annual earnings period will start from when the Card is used to make Purchases until the Account’s January billing cycle of the following year, after which time the annual earnings period will continue each year from the Account’s January billing cycle to the January billing cycle of the following year. Cash Back Dollars will continue to accrue until redemption instructions are provided. There is no maximum annual amount of Cash Back Dollars that can be earned. For complete details on how to redeem Cash Back Dollars, please see the “TD Cash Back Program Terms and Conditions” section of the TD Cash Back Visa Cardholder Agreement available at [tdcanadatrust.com/agreements](http://tdcanadatrust.com/agreements)
- 6 Primary Cardholder remains liable for all charges to the Account, including those made by any

Additional Cardholder. To add an Additional Cardholder, your Account must be open and in good standing.

- 7 Underwritten by TD Home and Auto Insurance Company. To be eligible for this coverage, the item must be paid for in full using your TD Credit Card. Benefits, features and coverages are subject to conditions, limitations and exclusions that are fully described in the Certificate of Insurance included with your TD Credit Cardholder Agreement.
- 8 All TD Canada Trust customers including TD Credit Cardholders are eligible to apply for optional Travel Medical Insurance underwritten by TD Life Insurance Company. Some applications are subject to underwriting. Medical and claims assistance, claims payment and administrative services are provided by our Administrator. Benefits, features and coverages are subject to conditions, limitations and exclusions, including a pre-existing condition exclusion, that are fully described in the Certificate of Insurance which is issued if accepted for enrollment. Travel Medical Insurance can be purchased by calling 1-800-293-4941, or visiting [tdcanadatrust.com](http://tdcanadatrust.com). Note that this optional insurance offers different benefits, on different terms and conditions, than the Travel Medical Insurance that is automatically included with other TD Credit Cards.
- 9 All TD Canada Trust customers including TD Credit Cardholders are eligible to apply for optional Trip Cancellation and Trip Interruption Insurance, underwritten by TD Life Insurance Company (medical covered causes) and TD Home and Auto Insurance Company (non-medical covered causes). Claims assistance, claims payment and administrative services are provided by our Administrator. Benefits, features and coverages are subject to conditions, limitations and exclusions, including a pre-existing condition exclusion, that are fully described in the Certificate of Insurance. Trip Cancellation and Trip Interruption Insurance can be purchased by calling 1-800-293-4941 or by visiting [tdcanadatrust.com](http://tdcanadatrust.com). Note that this optional insurance offers different benefits, on different terms and conditions, than the Trip Cancellation/Trip Interruption Insurance that is automatically included with other TD Credit Cards.
- 10 Life coverage is underwritten by American Bankers Life Assurance Company of Florida and Total Disability and Job Loss coverages are underwritten by American Bankers Insurance Company of Florida under Group Master Policy numbers 0220PPPL and 0220PPP. The Toronto-Dominion Bank receives a fee from each insurer with respect to premium collection. Complete terms of coverage are in the Certificate of Insurance you

will receive upon enrollment. Eligibility requirements, limitations and exclusions apply, and vary by benefit.

- 11 TD Auto Club is provided by Dominion Automobile Association (2004) Limited, an independent third-party service provider. The Toronto-Dominion Bank and its affiliates accept no responsibility in respect of these services.
- 12 Provided by Avis Rent A Car System ULC. Minimum discount offer subject to terms and conditions which may change without notice. Blackout dates may apply. Base rate refers to time and kilometre/mile charges only. Taxes, fees and surcharges are extra. The Toronto-Dominion Bank is not responsible for any vehicles, services, discounts or other offers made available by Avis Rent A Car System ULC.
- 13 Provided by Budget Rent A Car System, Inc. Minimum discount offer subject to terms and conditions which may change without notice. Blackout dates may apply. Base rate refers to time and kilometre/mile charges only. Taxes, fees and surcharges are extra. The Toronto-Dominion Bank is not responsible for any vehicles, services, discounts or other offers made available by Budget Rent A Car System, Inc.
- 14 Subject to available credit. Balance Transfers are treated as Cash Advances and accrue interest at the Cash Advance rate that applies to your Account from the date the Cash Advance is made. See your Cardholder Agreement for complete information on Cash Advances including how we apply your payments and interest to Cash Advances.

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Trademark The EMV<sup>®</sup> SRC payment icon, consisting of a pentagon design oriented on its side with a stylized depiction of a fast forward symbol on the right, formed by a continuous line, is a trademark owned by and used with permission of EMVCo, LLC. Starbucks, the Starbucks logo, and other Starbucks trademarks, service marks, graphics, and logos used in connection with the Offer are trade names, trademarks or registered trademarks of Starbucks Corporation (collectively "Starbucks Marks").

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